



## VAIO Extended Warranty Purchase Steps

Updated: 2020/08/04

### Before Inquiry Form Submission:

- Please make sure the product is registered to prevent impairment of rights and interests.
- Please make sure the product is under warranty.
- Extended Warranty Support only for HK/TW/SG/MY, BH/QA/SA/UAE
- Currency is set as USD

### Step 1: Submit Inquiry Form

- (1) Please provide e-mail address
- (2) Please provide the Product Serial Number
- (3) Select the warranty package
- (4) Select Country/Region
- (5) Click "Send"

**Warranty Extension**

REGISTRATION (STEP 1) → 3 WORKING DAYS → PAYMENT (STEP 2) → 2 WORKING DAYS → WARRANTY EXTEND (STEP 3)

Purchase Steps >

E-mail (We will contact you by this e-mail)  
Please provide e-mail address ←(1)

Product Serial Number (Please enter the Serial Number of the product you want to extend the warranty.)  
Please provide the Product Serial Number ←(2)

Purchase extended warranty package  
1 year ←(3)

Country/Region  
Hong Kong SAR China ←(4)

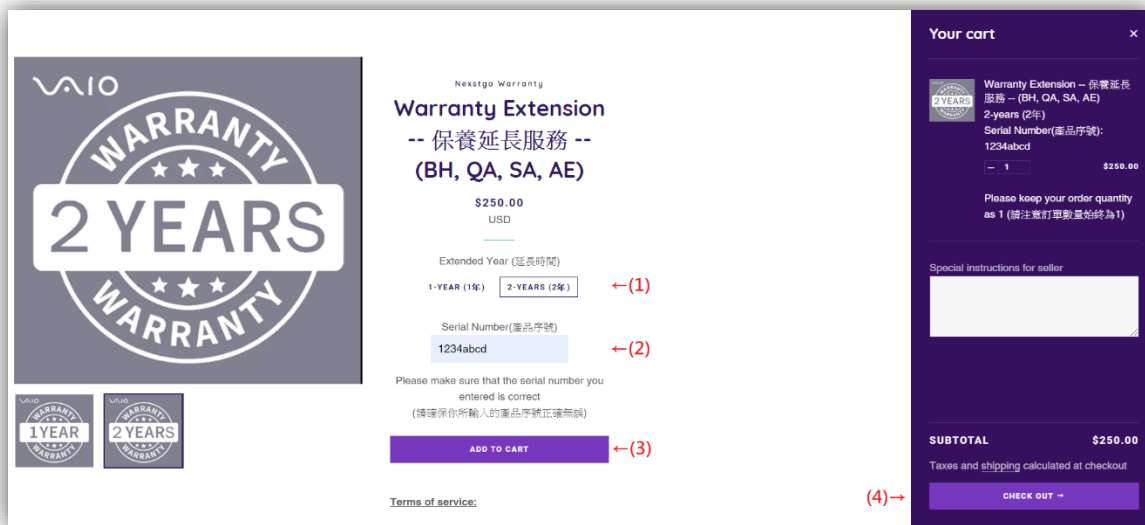
Send ←(5)



In 3 working days after Inquiry Form submission, we will contact you for further process.

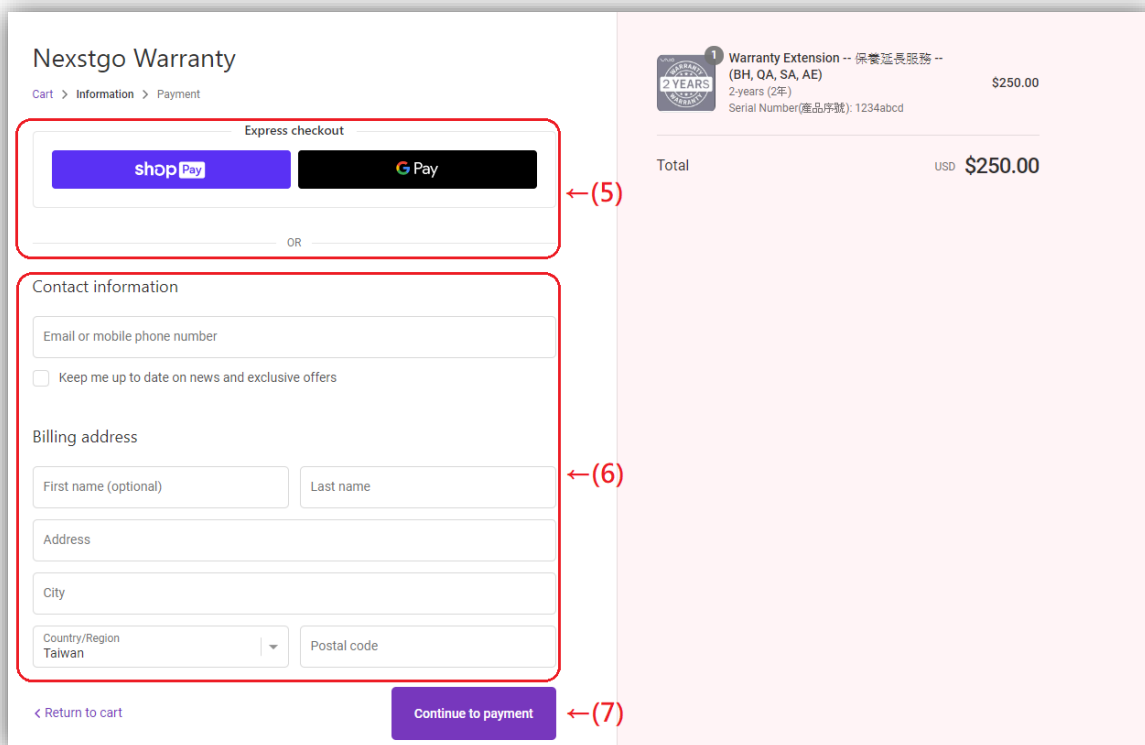
### Step 2: Extended Warranty Payment

When you receive the reply from AVITA/Nexstgo support e-email for further process, please click the link to add the warranty package into chart.

- (1) Click to Select "Warranty Package"
- (2) Provide the product "Serial Number" (For cross confirming order and unit)
- (3) ADD TO CHART
- (4) CHECK OUT



- (5) Select Payment method,   or **Other**
- (6) If select to **Other**, please fill-up contact information
- (7) From(6), click “Continue to payment”



- (8) From (7), provide the credit card information for payment.
- (9) From (8), Click “Pay now”



**Nexstgo Warranty**

Cart > Information > Payment

Contact abc.def@ghi.com [Change](#)

Billing ABCD, 813 ABCD, Taiwan [Change](#)

**Payment**  
All transactions are secure and encrypted.

Credit card VISA  ←(8)

Card number

Name on card

Expiration date (MM / YY) Security code

[Return to information](#) [Pay now](#) ←(9)

**Warranty Extension -- 保養延長服務 --**  
(BH, QA, SA, AE) **\$250.00**  
2-years (2年)  
Serial Number(產品序號): abcd1234

---

Total USD **\$250.00**

**Above steps are completed, the order is created and under process.**

In 2 working days after payment completed, you will receive support e-mail to inform that your product warranty is upgraded.